

National Utility Company

Scope: Audit of 8000+ mobile phones.

Comment: Billing found to be 97% accurate....3% inaccurate!

Nature of error: Two “types” of billing inconsistencies identified, but no logical pattern or cause identifiable.

£ Recoveries achieved: In excess of £250,000

£ Savings opportunity: Not applicable as client was mid-way through a contract.

Note: We review over 100 “characteristics” within mobile phone billing.

National Healthcare Provider

Scope: Over 150 UK locations and 8 trading companies which had grown through acquisition. Landline expenditure in excess of £1m with BT plus a regional telecoms company with expenditure of £250,000+.

Comment: 126 locations billed correctly (according to agreed tariff).

£ Recovery achieved: £85,000+

£ Savings opportunities: We reported savings opportunities in excess of £250,000.

Regional and National Newspaper Group

Scope: Review of 2 landline and the mobile suppliers expenditure.

Comment: Overall expenditure in excess of £800,000

£ Recovery achieved: £60,000.

£ Savings achieved: £150,000+

Note: This client has outsourced their long-term cost management of this area. The service includes bespoke reporting and automation of the process of inputting information into their accounting system.

National Leisure Company

Scope: Review of 3 suppliers for landline, data and outbound call charges. Also, 2 suppliers of inbound non-geographic numbers and 2 mobile network providers.

Comment: Overall expenditure £2m. Majority of billing errors related to non geographic numbers (inbound 0800, 0845 and 0870).

£ Recoveries achieved: £160,000

£ Savings achieved: Nil as no wish to change providers.

Contact us **TODAY** to find out how we can deliver value for your organisation.

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