

Local Council

Scope. The initial project reviewed over 400,000 transactions and over £300m of expenditure.

Comment. Underlying error rates were higher than expected, but internal recovery rates meant that “net” recoveries were in line with expectations.

£ Recoveries. In excess of £150,000 (from 4 annual reviews)

Note 1 Towards the end of the first project we recommended a **Telecoms Review** as we had highlighted they were paying over 1,000 invoices a year to their main supplier (BT). The success of the **Recovery Audit** (and our known ability to be able to combine the invoice level data we already had with the clients telecoms data) led the client to instruct us to assist in consolidating their telecoms billing.

Note 2 We have subsequently undertaken a further 3 **Recovery Audits** for this client (4 in 4 years).

Regional Transport Company

Scope: Over 300,000 transactions with a total value of £3.6bn.

Comment. Very high average invoice values meant much higher recoveries were achieved than we would have expected to see.

£ Underlying error rates: Higher than expected—in excess of £1m

Note 1. The success of the initial project has led to 2nd **Recovery Audit**

Regional Civil Engineering Company

Scope: Over 180,000 transactions with a value of over £300m.

Comment: We have now undertaken 4 **Recovery Audits** for this organisation in the last six years.

£ Recoveries: The first audit recovered £200,000, the second audit £50,000 and the most recent audit less than £50,000 (Evidence of our process improvement recommendations).

Note 1. Before the 2nd, 3rd and 4th audits the client undertook their own review and therefore used us in the capacity of “secondary” auditor.

Note 2. This client contacted us when they knew there was an issue with one of their main telecoms suppliers (who had offered less than £1,000 rebate). Within 24 hours of sight of their billing we quantified the claim at £9,800 and the “credit” was raised within 30 days by the supplier.

Contact us **TODAY**
to find out how we can
deliver value for your
organisation.

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